

Scott Spindler

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Work Experience

Customer Support Lead, Carnegie Learning Inc., Pittsburgh, PA - 2006 - Present

- Provided technical support for Carnegie Learning Cognitive Tutor Software customers.
- Responsible for training and managing tier I support staff.
- Responsible for reporting software usage to sales team.
- Created software tutorial documents for distribution to customers.

Instructional Technology Coordinator, Prince George's County Public Schools, Landover, MD - 2005 - 2006

- Provided inservice and instruction of Prince George's County Public Schools (PGCPS) administrators and faculty.
- Assisted in the creation of desktop and laptop software images for school system-wide deployment.
- Created logos for use by The Department of Instructional Technology.
- Created and maintained Access database with a ColdFusion back end for the distribution of system wide Microsoft software products.
- Maintained several Blackboard E-organizations.
- Responsible for testing and evaluating textbook software as well as troubleshooting.

Curriculum and Technology Specialist, Benjamin Foulois Elementary School, Morningside, MD - 2001-2004

- Provided inservice and instruction of faculty and students in software and hardware use.
- Set up, configured, and maintained 170+ computers in a Mac/Win network environment.
- Designed and maintained school's web site.
- Produced school's morning and afternoon television news show, *BFTA News*.
- Member of School Based Instructional Decision Making Team.
- Responsible for the implementation of the school's TIMS (Technology In Maryland Schools) Grant.

Classroom Teacher, Benjamin Foulois Elementary School, Morningside, MD - 1992-2001

- Taught sixth grade (1 year) and third grade (8 years).
- Taught 30+ or more students, in a multicultural setting, all subjects including art.
- Grade level chairperson for 3 years.
- Member of School Based Instructional Decision Making Team.

Business Machines Associate, Staples, Waldorf, MD - 1995-1999; Cranberry Township, PA - 2006

- Assisted customers in purchase of business machines (i.e., computers, fax and photocopy machines).
- Operated all equipment in high-speed copy department.
- Offered technical support and answered questions on a variety of products and devices.

Apple Demo Day Representative, Apple Computer & MarketSource Corp., Waldorf & Landover, MD - 1998-2001

- Demonstrated Apple iMac, iBook and G4 Cube computers.
- Demonstrated Mac OS 9.04, Apple iMovie and Microsoft Office 2001 for the Macintosh.
- Recommended Apple computer products for home and office.

Presentation and Workshop Experience

Split Personality, Powering Up With Technology Conference, Northwestern High School, MD - 2005

- Demonstrated how the Apple Mac Mini could be used with a PC running Windows.
- Demonstrated how to use a KVM switch.
- Demonstrated how to join the Mac Mini to Active Directory.

Elementary Report Card System Training, Benjamin Foulois Elementary School, Morningside, MD - 2003

- Presented inservice on the use of the PGCPS Elementary Report Card System.

Region I Technology Coordinators Meeting, Benjamin Foulois Elementary School, Morningside, MD - 2003

- Presented inservice on the use of iMovie, iPhoto, digital camcorders, and digital cameras.

Home and Hospital Teachers Conference, Eleanor Roosevelt High School, Greenbelt, MD - 2003

- Presented inservice on the use of iMovie and digital camcorders.

Technology Inclusion for All Workshop, Bonnie Johns Educational Media Center, Landover, MD - 2002

- Presented inservice on electronic and information technology accessibility standards.

TroubleShooting the Macintosh, Buck Lodge Middle School, Adelphi, MD - 2001

- Presented inservice on troubleshooting Macintosh computers.

PCs for Novices, Buck Lodge Middle School, Adelphi, MD - 2000

- Introduced teachers to PCs and Windows 98.
- Taught the use of Microsoft Word and PowerPoint.

Education

Undergraduate

Clarion University of Pennsylvania, Clarion, PA-Bachelor of Science Degree, Elementary Education, May 1992, Overall Q.P.A.: 3.44 / 4.0

Graduate Studies

University of Maryland University College, Adelphi, MD-Master of Education, Instructional Technology Specialty - six credits until completion

Graduate Course Highlights

Foundations of Technology in Teaching & Learning ♦ Digital Information Literacy for K-12 Educators ♦ Web-Based Learning & Teaching: Design & Pedagogy ♦ Technology in K-12 Education: Synch/Asynchronous, and Multimedia Technology ♦ Using Technology for Instructional Improvement ♦ Hardware & Software in Instructional Development ♦ Administration of Technology Initiatives: Planning, Budgeting, and Evaluation ♦ Technology Change Management in Schools ♦ Intel Teach to the Future

Technology Skills

Software

Microsoft Office ♦ Adobe Dreamweaver ♦ Adobe GoLive ♦ Adobe Illustrator ♦ Adobe InDesign ♦ Adobe Photoshop ♦ Adobe Acrobat ♦ Apple iLife ♦ Apple iWork ♦ Microsoft Internet Explorer ♦ Mozilla Firefox ♦ Apple Safari

Operating Systems

Windows 98 - Vista ♦ Mac OS 9 - X (10.5.4)

Hardware

Desktop and Laptop Computers ♦ Digital Cameras ♦ Digital Camcorders ♦ Scanners ♦ Printers ♦ TV Studio Operation ♦ High Speed Copiers ♦ Presentation Systems ♦ Interactive White Boards

Awards and Activities

- Member, Equipment Committee, MICCA Conference (since 2004)
- Volunteer, Powering Up With Technology Conference (since 2003)
- Member, MICCA (since 1999)
- Member, Apple Computer's Customer Quality Feedback (CQF) Program (since 1998)
- Employee of the Month, Benjamin Foulois Traditional Academy (February 1996)
- Alpha Phi Omega, National Service Fraternity (since 1990)
- Kappa Delta Pi, International Honor Society in Education (since 1988)

Online Credentials Available

<http://www.pa-educator.net/>

<http://www.scottspindler.com>